

IMI GRANT

River Cities Public Transit and Avera, along with volunteer drivers, are working together to provide 11 South Dakota counties with transportation to medical appointments. Those who cannot afford transportation to medical appointments and those without access to transportation for medical appointments are eligible for this service.



CONTACT

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Avera 

**Expanding Rural
Access to Non-
Emergent Medical
Transport**



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Avera 

Rider Requirements

- Masks must be worn inside all River Cities Public Transit vehicles.
- Work with your care coordinator and patient service representatives to schedule all medical appointments at least 5 days in advance of the day you need a ride.
- Let the transportation coordinator know if your appointment is canceled or changed in any way so they can update your ride information.
- Provide the transportation coordinator with the location, date, and time of your appointments.

RCPT Requirements

- The transportation coordinator should be informed at least five days in advance of appointments to schedule rides.
- Any canceled rides must be called in 1 day in advance.
- All riders must have a River Cities Public Transit account to ride.
- The transportation coordinator will gather all necessary information to create the River Cities Public Transit account if not already registered.

Pricing Guide

Rides through this program may be free, discounted, or paid in full based upon a patient's ability to pay for medical care.

- A. Self-pay
- B. Medicaid
- C. Medicare patients under 65
- D. Medicaid as a secondary payer
- E. Veterans living in Highly Rural Counties

1/2 Rate Tier:

Riders with marketplace insurance:

This insurance is obtained by being screened from an enrollment specialist or the website can determine if someone qualifies for this. Those who qualify are lower income. If qualified, they will receive reduced premium amounts. Most people in this category aren't able to buy regular health insurance because they can't afford it or they have a pre-existing condition.

Full Rate Tier:

- A. Private insurance (through private insurance or privately paid)
- B. Medicare patients who pay privately for their supplement

Profile Requirements

- Name
- Date of Birth
- Primary Address
- Secondary Address (if applicable)
- Phone Number
- Emergency Contact
- Gender
- Ethnicity
- Use of Mobility Aids
- Veteran Status
- Medicaid Status
- Other Necessary Information

All of these must be included in your profile due to governmental requirements. None of these answers will impact a person's ability to ride or use these services

Out-of-Town Trips

- All out-of-town trips should be scheduled 1 week in advance.
- Appointments should start between the hours of 10:00AM and 1:00PM, central standard time.
- Passengers going to out-of-town appointments will not be picked up before 6:00AM, central standard time.
- 1 days' notice before a canceled out-of-town appointment required to allow for ride cancellation.
- If a passenger receives radiation treatment, please let the transportation coordinator know.
- Please provide a phone number that you can be reached at all times.

