Shared-Use Mobility Policies and Programs at the State and Local Levels Related to Individuals with Disabilities

Judy L. Shanley, Ph.D., Albert Benedict, and Jerom Theunissen

**RATIONALE**

Impetus for Action: Dear Colleague Letter “Equivalent service” concept
- Response time
- Fares
- Geographic area of service
- Hours and days of service
- Availability of information and reservations capability
- Any constraints on capacity or service availability
- Restrictions or priorities based on trip purpose

**PROGRAMS**

**POLICIES**

Statewide
- Insurance
- Driver training
- Lack of community engagement
- Insufficient number of WAVs
- Equivalent service requirements
- Education of riders to new mobility solutions
- Trip and payment options
- Lack of coordination between paratransit and Non-Emergency Medical Trips (NEMT)

Opportunities
- Promoting independence
- On-demand and flexible
- Efficient routing
- Fill gaps in transit and paratransit
- Increase mobility

**OBJECTIVES**

- Analyze a set of policies and programs to address challenges of providing accessible shared use mobility services
- Identify innovative policies and programs at state and local levels and suggest recommendations
- Identify accessibility attributes and gaps in these programs and policies in order to build knowledge and facilitate potential replicability in diverse settings

**RESEARCH METHOD**

Ensure Representation across 10 FTA regions, MOD Learning Center, other sources

**CONCLUSIONS + RECOMMENDATIONS**

- Identify key characteristics

**REFERENCES**

- National Center for Mobility Management (NCMM)
  - www.ncemm.org
- Shared Use Mobility Center (SUMO)
  - MOD Learning Center
  - www.learn.sharedusemobilitycenter.org

Contact: jshanley@easterseals.com • 312-551-7227