

WHEELS 2U GET A RIDE IN MINUTES WE PICK YOU UP

WHEELS2U NORWALK.COM

- 1 DOWNLOAD THE MICROTRANSIT APP
- 2 REQUEST A PICKUP
- 3 GET GOING



What is "WHEELS2U"?
Wheels2U is a new on-demand shuttle service in Norwalk that provides a unique and convenient alternative mode of transportation. By using an app, riders can request a pickup and drop off location. The shuttle drivers also have an app in each shuttle to provide navigation, live traffic conditions and real-time pick-up and drop-off information.

Where does it run?
There isn't a specific route like a traditional bus. A specific transit travel zone has been designated. The Wheels2U service is intended to improve the connection between South Norwalk, Maritime Aquarium, The Sono Collection, Wall Street area, and other attractions. See the map for specific geographic boundaries.

How much does it cost?
During the pilot period, the cost of a ride will be subsidized by the City of Norwalk. Although there is no cost to the rider, you will still need to reserve your trip through the app.

Can I pay cash?
The drivers are unable to accept cash. You must have a smartphone to reserve a trip through the app.

Can I get a monthly pass?
Not at this time.

What is the app called?
Download the Microtransit app



from the Apple App Store or Google Play.



What does the app do?
You can reserve a trip in the app and then see your estimated drop off time. The app will show you exactly where the closest shuttle is to your location, the estimated time of pickup, and, in the future, the ability to purchase a ride.

When does it run?

Thursday: 5pm - midnight
Friday: 5pm - midnight
Saturday: 5pm - midnight
Sunday: 12noon - 9pm

Who operates the service?



The Norwalk Transit District operates the shuttles using licensed and insured drivers. The software used to operate the system is produced by Transloc, a subsidiary of the Ford Motor Co.

What is Microtransit?

Microtransit is a term that describes an on-demand transportation system that allows for flexible routing and scheduling of shuttle buses. It is a new idea in the transportation industry.



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https://microtransitapp.com

Microtransit app

Welcome to the world of **Microtransit...**

Where ride hailing meets public transit.

Download the Microtransit app for your smartphone and request a ride at the touch of a button.



(201) 555-5555

DOWNLOAD NOW



HOW IT WORKS

FAQS

