

## Emergency Ride Home

**Emergency Ride Home (ERH) is a free program that takes the worry out of finding a ride if an emergency ever strikes.**

It's easy, free and all part- or full-time employees of a registered San Francisco business are eligible.

**Registering is easy... and the ride is free!**



CommuteSmart offers other commuter programs to save you time and money while improving air quality and traffic congestion.

#### **Businesses:**

- ▶ Free assistance to set up your commute program
- ▶ Employee outreach at staff meetings and fairs
- ▶ Surveys to help you learn about your employees' commute

#### **Commuters:**

- ▶ Find potential carpool/vanpool partners
- ▶ Save on transit expenses

**To learn more, visit:**

[SFEnvironment.org/CommuteSmart](http://SFEnvironment.org/CommuteSmart)

**Commute safely.  
Commute together.  
CommuteSmart**

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**SF Environment**  
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A Department of the City and County of San Francisco



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San Francisco

## Emergency Ride Home

We've got you covered!



## How does it work?

### San Francisco Businesses

Support your employees' commute choices with this no cost, hassle-free program. Once you register, your employees will be eligible for ERH reimbursements.

**Step 1** Register at [SFERH.org](https://www.sferh.org)

**Step 2** Let your employees know about the program

Each fiscal year (July 1 to June 30), CommuteSmart will reimburse your employees up to \$1,000.



## How do I use it?

### Employees

If your employer is registered and you have an unexpected emergency, CommuteSmart will reimburse your ride! To qualify for ERH, you must:

- ▶ Have a qualified emergency
- ▶ Be a part-time or full-time employee
- ▶ Have shared a ride, taken the bus, biked or walked to work on the day the ride is needed

For all the nitty-gritty, and to get reimbursed for your ride, visit [SFERH.org](https://www.sferh.org).



## How do I get started?

For more information about the Emergency Ride Home Program and to sign up, visit [SFERH.org](https://www.sferh.org).

Still have questions? Contact CommuteSmart, an initiative of the San Francisco Department of the Environment.

### CommuteSmart

(415) 355-3727

[CommuteSmart@SFGov.org](mailto:CommuteSmart@SFGov.org)

[SFERH.org](https://www.sferh.org)

## Frequently Asked Questions

**Q:** My organization enrolled in ERH mid-fiscal year. Do we still submit a renewal by June 30th? Are we eligible for the full \$1,000/fiscal year employer maximum?

**A:** Yes, regardless of when your organization enrolled for ERH, a renewal must be submitted annually by June 30th to continue participation. Upon enrollment confirmation, organizations are eligible to submit

reimbursements up to the full fiscal year limits, even if enrolled midway through the fiscal year.

**Q:** Will we be notified when our organization and/or employees get close to reaching program limits?

**A:** Yes, the Department of the Environment will notify organizations when they are close to their annual \$1,000 fiscal year limit and when employees submit their 4th ride in the fiscal year.